

SST Refunds Policy

At SST Cosmetics Inc. we stand behind our products 100%. If you are unhappy with any of your purchased items simply return the unused portion of the product within 30 days of purchase along with the receipt and we will be happy to refund you the full amount in the same method used to purchase the products, or exchange the product for something different. Shipping and Handling fees are non-refundable and will be deducted from the original order cost in the event of a refund.

NOTE: Please call 1-800-667-2566 (ask for SST Cosmetics) for your return shipping conformation number for all returns. The return will not be accepted without this number. Please send your return to:

***SST Cosmetics Inc.
210 44th Street E.
Saskatoon, Sk.
S7K 8A7***

Return Shipping and Handling fees are not the responsibility of SST Cosmetics and must be paid by the returnee. Any product returns that arrive at SST Head office C.O.D will be returned to the shipper.

SST Cosmetics cannot be held responsible for parcels lost in transit during the return process so we suggest you insure your shipment thru your courier of choice.

Only online purchases can be returned this way. If you purchased your SST Cosmetics from a Salon or Spa please understand that all privately owned businesses have their own return policies, and the product (s) need to be returned to the place of purchase. Please allow up to 10 business days for your return to be processed.

SST Shipping Policy

All orders will be processed and shipped within 1 business day of order date (excluding major holidays).

Please allow 7 -10 days for delivery.

Free Shipping on all orders over \$75.00 before taxes. (Canadian Shipping Addresses only).

Standard shipping rates of \$12.00 apply on all orders under \$75.00. All orders are shipped Canada Post. (Canadian Shipping Addresses only).

If the product was damaged during the shipping process please save the box and product and notify us immediately at 1-800-667-2566 (Ask for SST Cosmetics). Failure to contact us immediately will result in the possibility of us not being able to replace your products at no charge.